



Full-year 2015 results



Agenda



- 1. Introduction
- 2. Organisation and IT
- 3. Network and developments
- 4. 2015 results
- 5. Acquisition of MEDI-System in Poland
- 6. Conclusion

Appendix











Introduction



A European leader in mid-term and long-term care





European operator







70,972 beds



715 facilities



10 countries

54% of the network outside France

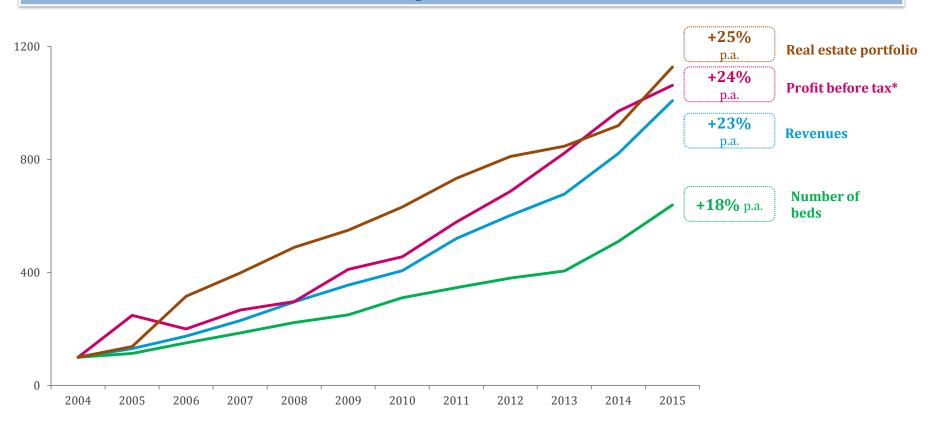


43,000 employees

Solid business performance over the long term







2015: another year of international expansion





Strong network expansion

- Strong growth of 31% in the network: 16,874 beds added since the beginning of 2015 (national, regional groups, selective acquisitions, new facilities)
- **3 new strategic platforms**: SeneCura in Austria, Celenus in Germany and Medi-System in Poland (January 2016)



Organisational adjustments to reflect its change of scale

- New administrative headquarters housing all the teams
- Further **investment in IT** and a team of over 30 employees experts in their field **dedicated to international expansion**



Solid business performance

- Strong **revenue growth of 22.7%** to €2,392 million
- Solid increase in **EBITDAR of 21.3%** to €652 million



Larger proportion of facilities in Group ownership

- **€626 million increase in the value of the real estate portfolio** (up 23% in one year), in Germany, Austria, Spain
- A high-quality portfolio worth €3.4 billion with a secure rental position

Quality at the heart of ORPEA's strategy and positioning



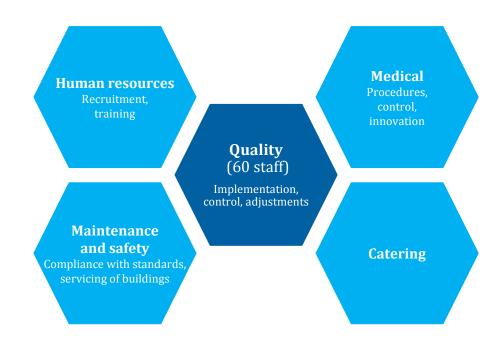
ORPEA's definition of Quality

In a round-the-clock, 7 days-a-week service business caring for people with diminishing autonomy, **Quality also means dealing with imperfection** and constantly requires adjustments, improvements and rethinks

ORPEA's positioning in each country

- Provide the highest quality standards in terms of care and accommodation
 - "Technical" aspects of care tailored to each country: adjustment of reference procedures, traceability and controls
 - Adaptation of the Quality program to regional and national cultures
 - Quality: a crucial criterion in acquisitions

An integrated approach to Quality with a dedicated team of over 100 staff





Quality - the only guarantee of long-term profitability

2015: further recognition of ORPEA's expertise



Annual European satisfaction survey carried out in 6 countries



Questionnaire sent to 33,000 residents and families (60% response rate)



France, Belgium, Spain, Italy, Switzerland and Germany

Overall satisfaction rate of 92%

Recommendation rate of 93.3%

Awards received in numerous countries during 2015



Switzerland

Senevita ranked third in the Swiss national Great Place to Work awards, in the health and social affairs category





Austria

SeneCura has embarked on the new certification process (NQZ) put in place by Federal Ministry of Labour, Social Affairs and Consumer Protection (3 facilities certified and 5 in progress)





Germany

Silver Care voted the number 1 care home group for quality based on MDK ratings for the fourth year in a row (2012, 2013, 2014 and 2015).

MDK = reference rating system in Germany, overseen by the Ministry of Health and Social Business in the regions





Spain

All facilities are have AENOR accreditation, as approved by the Health Ministry (ISO 9001 standard)









An organisation geared to international expansion



Executive managementCEO, COO and Corporate Secretary



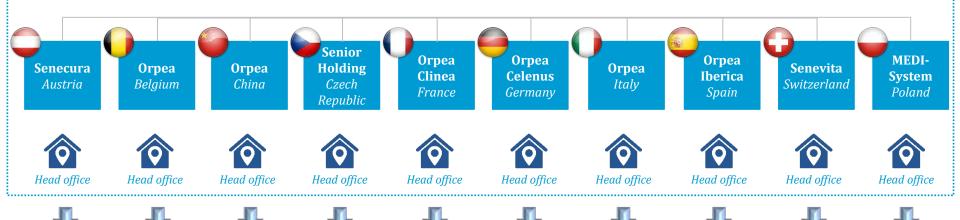
International team

International COO *Operations and Medical*

Coordination by International project manager

Corporate functions
8 Departments

Business Units



Facilities

Implementation of Group pre-requisites



Definition of pre-requisites:

Common practices and methods to be applied by all Business Units, determined by the Group's quality, risk management and reporting requirements

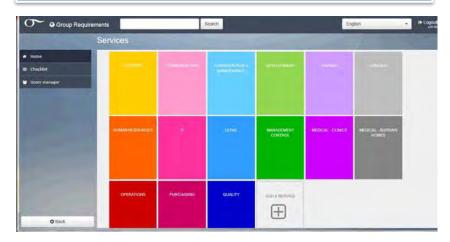
₹ Objectives:

- Give the new BUs clarity concerning the Group's expectations for their integration
- Ensure consistency of operating procedures and share best practices
- Facilitate communications and interactions between BUs and corporate functions

In practice:

- Implementation of an iterative process to constantly improve our operating procedures
- Implementation of a dedicated and secure application, listing the pre-requisites and related documents

Pre-requisites application



All services / QUALI	TY				
ALL TOPICS	Q1 A STANDARDISED PROCEDURE DATABASE	Q2 REGULATORY WATCH	Q3 CUSTOMER SATISFACTION SURVEYS	Q4 EXTERNAL AUDITS ANDIOR ORGANISATION INSPECTIONS ◆ READ	Q5 INTERNAL OPERATIONAL AUDITS ◆ READ
Q6 INTERNAL AUDIT OF BU QUALITY DEPARTMENT	Q7 MONITORING OF MONTHLY QUALITY INDICATORS	Q8 ADVERSE EVENT AND RISK MANAGEMENT	Q9 HANDLING OF COMPLAINTS	Q10 SET UP OF MINI TRAINING COURSES FOR STAFF	Q11 EXCHANGES OF INFORMATION WITH THE QUALITY CORPORATE SERVICE

A team of 30 experts dedicated to international expansion



- Formation of a team over the past 2 years dedicated to executing the international strategy: 30 experts
 - Internal promotion to harness line-of-business expertise (2/3)
 - Recruitment of senior executives with strong international experience of multi-site management (1/3)
- **Deployment of these teams in all areas of expertise:**
 - Purchasing, catering
 - Construction and maintenance
 - Management control
 - Development
 - IT
 - Finance
 - Legal
 - Quality, Medical
 - Human resources
 - Operations
- Objective: provide support to the BUs in the areas of expertise and control
 - Implement the pre-requisites for rolling out the ORPEA model showing sensitivity to local cultures
 - Transfer of skills within the Group and facilitate efforts to harness synergies

















































An organisation scaled for international operations



International network has quadrupled in size





Country-focused organisation with supporting corporate functions



Infrastructure and effective IT organisation



A new corporate headquarter

Organisational adjustments introduced over more than the past 2 years

2012
International:
9,529 beds
20% of the network

An IT strategy aligned with the needs of the Group's business strategy





An integrated IT organisation geared to the acceleration in international growth



Industrialised methods and systems, well-suited to integrating

new groups



Reporting toolsgeared to monitoring quality
and the business as a whole



Centralised and highly secure IT infrastructure



IT Strategy



IT organisation and methods geared to the Group's size and expansion



International organisation



CAPITALISE

- Central information systems department with 100 employees
- 50 in-country employees

BUILD

Global IT partnerships (Cisco, Colt, Oracle, etc.)

Methods and systems: a business line at the heart of our strategic vision



CAPITALISE

Dedicated internally developed systems that evolve to maintain centralised control over key indicators

BUILD

- Centralised core application platform
- New five-year master plan and technology watch

Integrated tools and a centralised IT infrastructure



Reporting tools



CAPITALISE

Monitoring systems for key business and performance indicators (occupancy rates, P&L, daily cost of meals, etc.)

BUILD

- Development of central business intelligence (Big Data)
- Tools capable of adapting to regulatory changes

Powerful and centralised infrastructure



CAPITALISE

- New data center: built to handle 10 years of development
- ITIL certification for infrastructure teams

BUILD

ISO 27001 and HDS (personal health data hosting company) certification



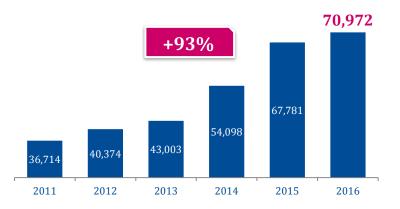




2011 – 2016: strong acceleration in international network expansion



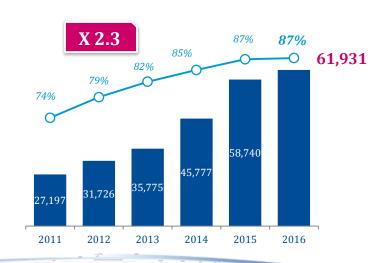
Total network (number of beds)



International network (Number of beds and % of the total network)

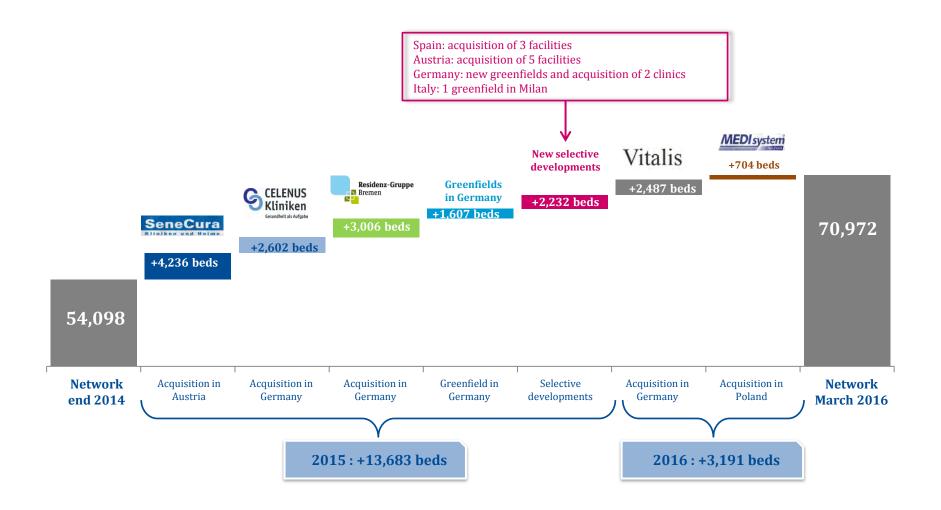
Network maturity(Number of mature beds and % of the total network)





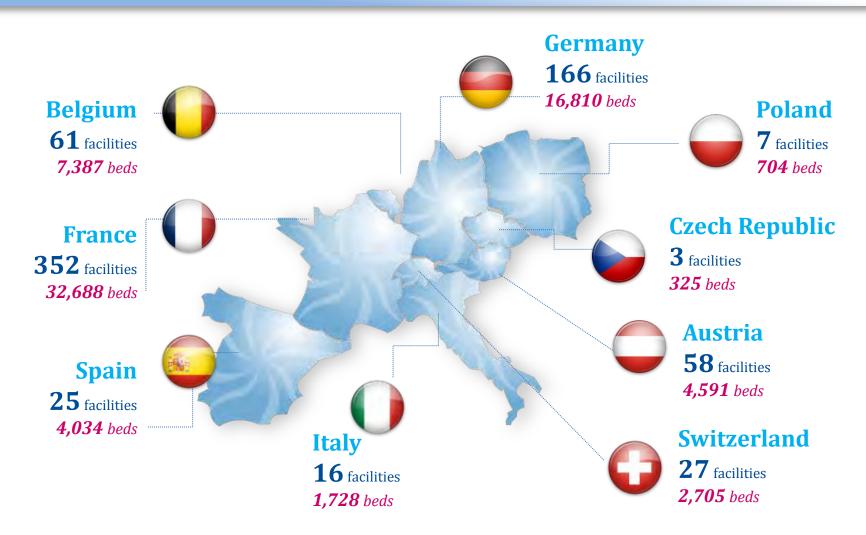


Total network: +31% = +16,874 new beds



A European network of 70,972 beds in 715 facilities







54% of the network outside France



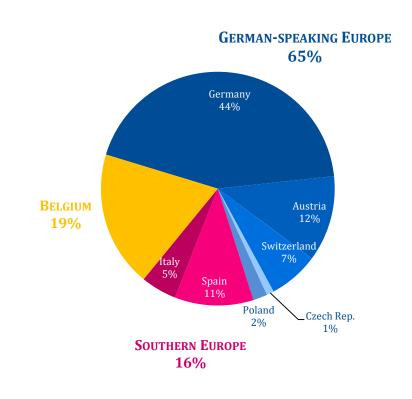
High-quality international network



Key figures for the international network

Breakdown of beds by country





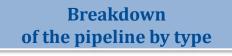


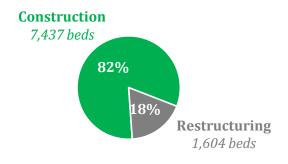
Performing development platforms in dynamic countries with strong purchasing power

European growth pipeline of 9,041 beds

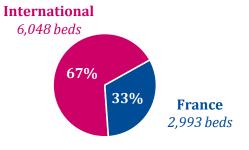


	Open beds	Beds being restruct ured	Beds under construction	Pipeline (% of beds under development)
FRANCE	29,695	1,140	1,853	9%
BELGIUM	5,538	322	1,527	25%
SPAIN	4,034	0	0	0%
ITALY	1,136	60	532	34%
SWITZERLAND	2,243	0	462	17%
GERMANY	13,914	82	2,814	17%
AUSTRIA	4,462	0	129	3%
CZECH REP.	205	0	120	37%
POLAND	704	0	0	0%
TOTAL	61,931	1,604	7,437	13%











Growth pipeline = secured organic growth for the next 3 to 4 years



Opening of the retirement home pilot in Nanjing (Xianlin International Care Center)



A unique facility in China with 140 beds

- **Unique market position in China**: care for dependent people and very high-end residential services
- Fer-day prices from €100 to over €200, consisting of three parts:
 - Accommodation and food
 - Care and day-to-day assistance according to the level of dependency
 - Wellness services (spa, massage, additional meals, manicure etc.)



- **Each ORPEA procedure (Care, Quality, Residential Services, Management)** has been transposed and adjusted to the Chinese legal and cultural context
- **Very active training policy**, with over 5 months of staff training
 - External training (e.g. partnership with the geriatrics department of Xiehe hospital in Beijing)
 - Internal training according to ORPEA methods

A lifestyle and care project that combines ORPEA's knowhow with Chinese culture

- Importing ORPEA's drug-free approach to neurodegenerative diseases: balneotherapy, Snoezelen areas and reminiscence
- Adapting to the local culture: Chinese medicine, specific activities (Tai-chi, calligraphy, massage, mah-jong etc.)









Xianlin International Care Center:

温馨呵护・尊享人生













Inauguration of Orpea's Xianlin International Care Center in Nanjing



温馨呵护・尊享人生

Inaugurated on 22 March 2016 in the presence of:

- Li, Governor of the District of Xianlin
- Benoit Sevcik, Advisor to the French Embassy in China in charge of Social Affairs
- Mr Hou, Director of the Office of Civil Affairs for Jiangsu Province













2011 - 2015: good momentum in profitability growth





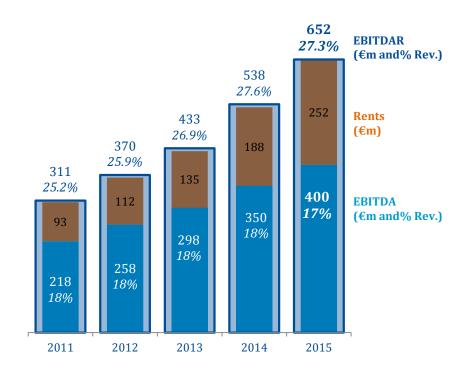


Net profit (€m) 2015/2011: +92%



EBITDAR, Rents and EBITDA (€m)

EBITDAR: +110% Rents: +171% EBITDA: +83%



Audit in progress

^{*} Excluding changes in the fair value of the right to the grant of shares embedded in the ORNANE CAGR = compound annual growth rate

Full-year targets for 2015 exceeded



TARGETS FOR 2015

ACHIEVED IN 2015

- Original revenue estimate: €2,310m(+18.6%) Revised to €2,380m (+22.1%)

€2,392m +22.7%

2 Brisk organic growth of ~5%



+5.4% > €100m

Net increase in the real estate portfolio



€3.4 billion
Increase of €626m

4 Reduction in the cost of debt



Average cost of debt: 3.8% -20 bp

Strong revenue growth of 22.7% to €2,392 million in 2015



(€ m)	2015	2014	%
France	1,596.6	1,499.8	+6.5%
	67%	77%	
International	795.0	448.7	+77.2%
	33%	23%	
Belgium	157.8	164.9	
Spain	63.9	55.6	
Italy	45.9	41.6	
Switzerland	130.1	84.4	
Germany	287.5	102.2	
Austria	109.8	-	
Total	2,391.6	1,948.6	+22.7%

Brisk pace of organic growth

- Openings: **2,050 beds**
- Organic growth in 2015: 5.4% (> €100 million)

Consolidation of 2015 acquisitions

- SeneCura (Austria): starting 01.04.15
- * Celenus Kliniken (Germany): starting 01.07.15
- * Residenz Gruppe Bremen (Germany): starting 01.10.15

Growth in full-year revenues every year since the IPO

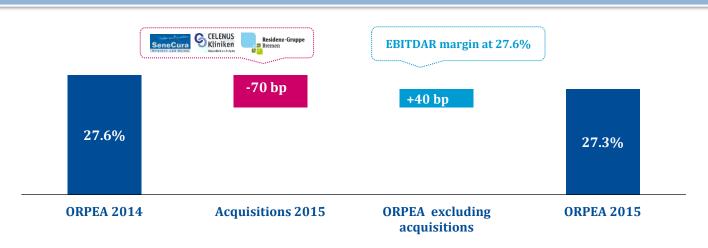


EBITDAR up 21.3%



(€ m)	2015	2014	% chg.
Revenues	2391.6	1948.6	+22.7%
Staff costs	-1216.8	-968.6	+25.6%
Purchases	-446.5	-361.2	+23.6%
Tax expense	-90.7	-81.2	+11.7%
Other income and expense	14.8	0.3	n/a
EBITDAR (recurring EBITDA before renta	652.4	537.8	+21.3%
% of revenues	27.3%	27.6%	





Analysis of margins by geographical region



		2015			2014		Comments
In €m	Revenues	EBITDAR	% Rev.	Revenues	EBITDAR	% Rev.	
France	1596.6	451.2	28.3%	1499.8	424.4	28.3%	Healthy resilience amid tariff cuts in post-acute, rehab. and psychiatric care
Belgium	157.8	31.2	19.8%	165.0	35.5	21.5%	Temporary impact of new openings
Spain	63.9	15.2	23.8%	55.6	13.2	23.7%	Strong growth in H2 2015 / H1 2015 (21%)
ltaly	45.9	5.5	12.0%	41.6	5.4	13.0%	Ramp-up in new openings
Switzerland ¹	94.6	31.2	33.0%	58.7	17.2	29.3%	Excluding Independent Living business
Germany	287.5	76.6	26.6%	102.2	28.0	27.4%	Inclusion of RGB and new openings
Austria	109.8	23.6	21.5%				Increase of H2 2015 / H1 2015 (20.7%)
International ²	795.0	201.2	25.3%	448.8	113.4	25.3%	
Grand TOTAL	2391.6	652.4	27.3%	1948.6	537.8	27.6%	

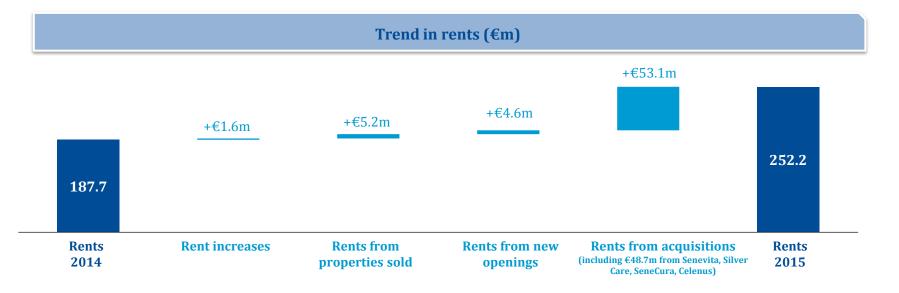
¹ Excluding the Independent Living business

² Including the Independent Living business in Switzerland

14.3% increase in EBITDAR



(€ m)	2015	2014	% chg.
EBITDAR (recurring EBITDA before rents)	652.4	537.8	+21.3%
Rents	-252.2	-187.7	+34.3%
Recurring EBITDA	400.3	350.1	+14.3%
% of revenues	16.7%	18.0%	





Average increase in rents in 2015: 1.1%

Net profit up 12.5%



(€ m)	2015	2014	% chg.
Recurring EBITDA	400.3	350.1	+14.3%
Depreciation, amortisation and provisions	-96.9	-78.9	+22.9%
Recurring EBIT (op. profit before non-recurring items)	303.3	271.2	+11.8%
Non-recurring items	21.7	37.7	n/a
Net financial income/(expense)*	-96.8	-99.2	-2.4%
Profit before tax*	228.2	209.8	+8.8%
Tax expense*	-77.3	-75.3	+2.7%
Share in income/(loss) from equity affiliat	2.4	1.8	n/a
Attributable net profit*	153.3	136.3	+12.5%

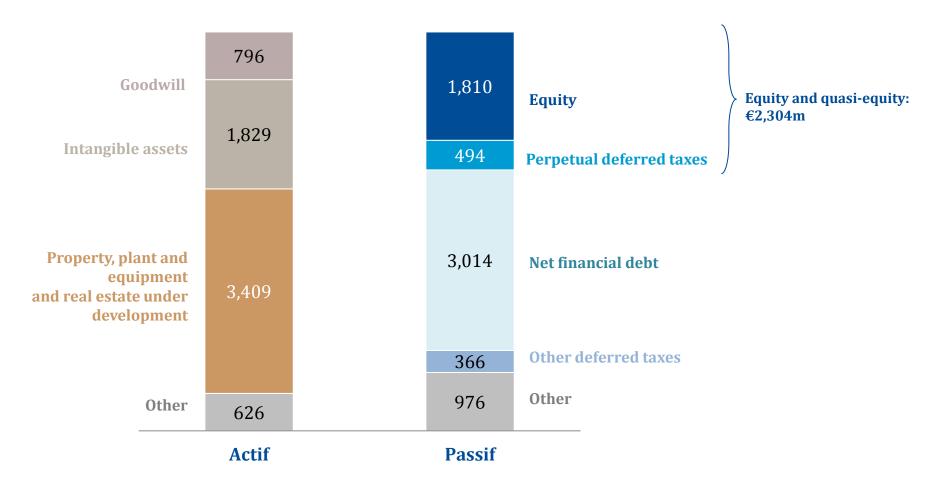


Solid financial performance in a phase of strong expansion

Financial structure in good shape



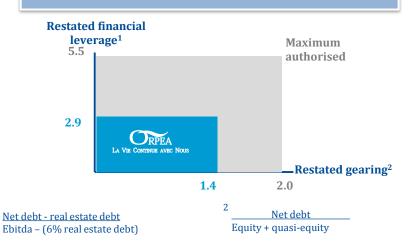
Simplified balance sheet* at 31.12.15 (€m)



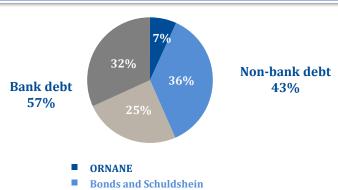
Diversified and long-term real estate debt



Covenants very comfortably met*

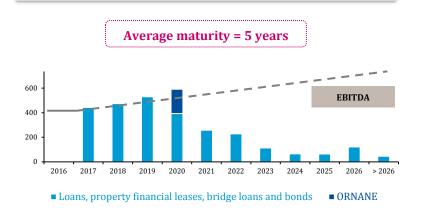


Net debt diversified between bank and non-bank debt*



Property financial leases

Maturity profile of net debt*



Reduction in the cost of debt

(around 90% of net debt hedged in medium and long term at a fixed rate from 2015 to 2020)



Bank debt

ORPEA's key strength: real estate portfolio dedicated to its business activities



Business

70,972 beds

(including 9,041 under development)



€236m

Revenues €2,392m

EBITDA

= 2015 EBITDA - Rent at 5.5% of the real estate operated under ownership (€2,988 m)

Net debt €655m

Gearing

2.8x EBITDA



FAST-GROWING COMPANY (NETWORK AND REVENUES UP 50% IN 2 YEARS) WITH SUBSTANTIAL ADDITIONAL POTENTIAL

Dedicated real estate portfolio

1.16m sqm



Total value of the portfolio* €3,409m

- €2,985m - In service - Under construction €424m
- Total net real estate debt €2,360m
- €1,936m - For properties in service €424m
- For properties under construction



ORPEA'S REAL ESTATE CARRIES A VERY LOW RISK: HIGH-VALUE ASSET

Audit in progress

Dedicated, high-quality real estate portfolio



Quality of the very low risk portfolio

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Built or renovated by ORPEA

First-class maintenance

Strategic locations

Quality of the tenant

Low vacancy risk

Average age = 13 years

Buildings serviced by ORPEA

At the centre of cities and in areas where people have strong purchasing power

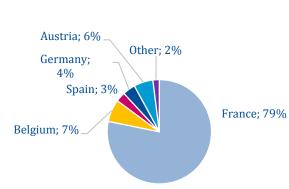
ORPEA, the tenant, rents from ORPEA, the owner

Occupancy rate of facilities stable at a high level and very low risk of tenant departure

Strong portfolio growth

	2015	2014	Chg.
Ownership rate	36%	32%	+4 pts
Developed area (m ²)	1,155,500	890,000	30%
Total value* (€ m)	3,409	2,783	23%
o/w properties in service	2,985	2,198	
o/w under construction	424	585	
Average yield on properties valued by DTZ and JLL	6.3%	6.5%	-20 bp

Breakdown of assets (by value)



Audit in progress

New accounting standard (IFRS 16) strengthens ORPEA's real estate strategy



Major change in accounting standards from 1 Jan. 2019 (IFRS 16)

- Inclusion of rentals (operating leases) on balance sheet
- * Since leases are to be added back to assets and liabilities, companies might as well own properties
 - Rental = permanent increase in debt despite rental payments
 - **○** Ownership = steady decline in debt following the maturity schedule of loan repayments

Income statement impact

Rental income replaced by depreciation and interest expense

▶ EBITDA (EBITDAR = EBITDA)

→ Depreciation

→ Interest expense

Balnce sheet impact

Inclusion of rental commitments

^ ASSETS (Right to use a building)

→ Financial liabilities



Greater strategic resolve to lift the real estate ownership rate to between 40% and 50%

Cash flows

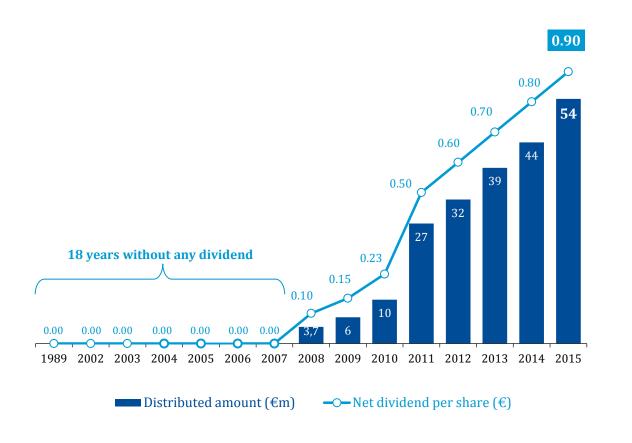


(€ m)	2015	2014
EBITDA	400	350
Net cash generated by operating activities	314	290
Investments in construction projects	-256	-207
Acquisitions of real estate	-683	-197
Disposals of real estate	211	285
Net real estate investments	-728	-119
Acquisitions of operating assets	-282	-467
Disposals of operating assets	0	0
Net investments in operating assets	-282	-467
Net cash generated/(used) by financing activities	593	450
Change in cash over the period	-103	154
Cash at end of period	519	622

Dividend



Proposed dividend to the 2015 General shareholder meeting: €0.90 / share



Increase in the dividend per share +12,5%

Share yield*: 1.3%

* Based on the closing price of the share at 24/03/16

Payout ratio of the net profit: 35%



Openings 2015/2016



New openings in 2015: 2,050 beds





Schoten (Belgium) - 130 beds



Ostende (Belgium) - 90 beds



Zürich (Switzerland) - 127 beds



Bregenz (Austria) - 80 beds



Ötigheim (Germany) - 84 beds



Saint-Raphaël (France) - 84 beds



De Haan (Belgium) - 105 beds



Paris 16^{ème} (France) - 92 beds



Joinville-Le-Pont (France) - 89 beds

New openings in 2016: 3,000 beds





Paris 17th (France) - 125 beds



Paris 15th (France) - 104 beds



Le Teich (France) - 84 beds



Basel (Switzerland) - 91 beds



Berlin (Germany) - 180 beds



Knokke-le-Zoute (Begium) - 85 beds



Prague (Czech Republic) - 115 beds



Venice (Italy) - 120 beds



Brussels (Belgium) - 109 beds







Ageing population and insufficient care offering



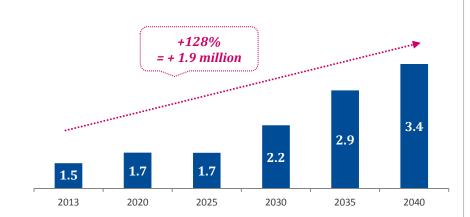
Severe ageing of the population

- Number of over 80s will more than double between now and 2040: around 2 million more people
- **Even more marked phenomenon among the over 90s**: x3.6 increase from 171,000 to more than 600,000 in 2040
- Development of neurodegenerative diseases such as Alzheimer's:+14% between 2014 and 2020

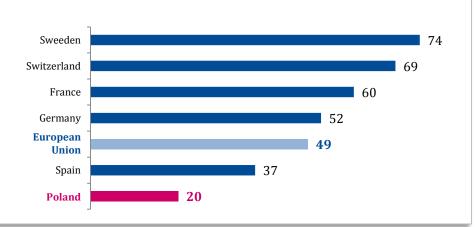
Offering severely lagging behind European standards

- **Existing offering: around 85,000 beds**
- Number of beds well below European standards: 6 beds per 100 people aged 80 and over, compared with 15-20% for Europe
- * Offering not very well suited to severe dependency care needs

Increase in the number of over 80s (in millions)



Number of nursing home beds per 1,000 people aged over 65





Strong increase in solvency and and sociological changes

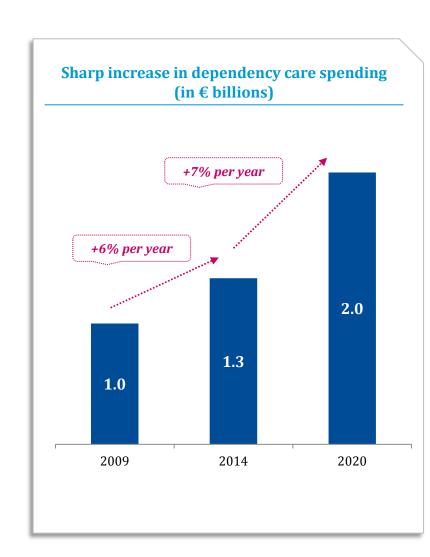


Regular increase in solvency

- * Sharp increase in dependency care spending: x2 in 10 years
- Strong increase in pension+5% a year over the last 5 years (part of the people with a pension > €800 rose from 3% to 8% in only 4 years)
- * Increasing purchasing power of working people

Sociological changes of the Polish society

- * Changing family model: more and more single-parent families
- Urbanization of Polish population, strong increase in employment rate: less availability from families as carers
- **Better reputation of nursing homes**

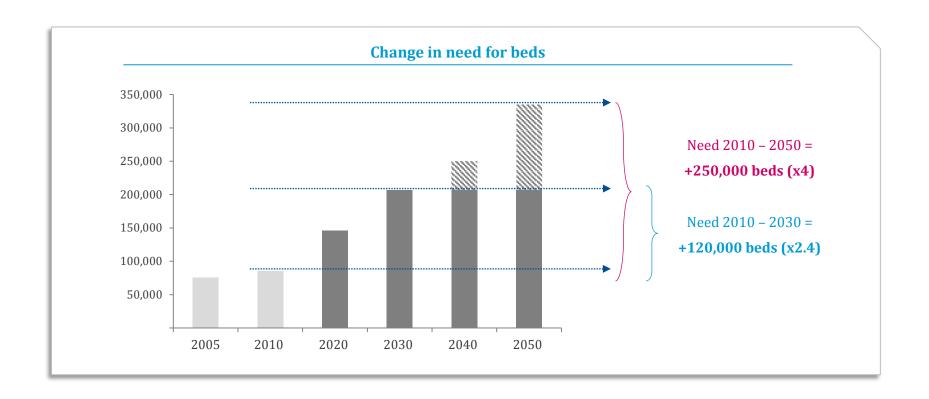




Very significant creation needs



- Need to create 120,000 beds in 15 years, equal to more than doubling the current size of the sector
- 4 One of the highest number of beds to create for any European country



MEDI-System: Polish market leader in dependency care



- * Recent network of 7 facilities / 704 beds: market leader
- Services covering all areas of dependency care: long-term care, post-acute and rehabilitation care and nursing homes
- An expert management team: company founded in 2001 by a doctor, who is still a shareholder and will remain with the Group to provide his knowledge, expertise and networks
- High quality network: 50% single rooms (high for Poland), 80% of buildings are less than 10 years old, large facilities (average of 100 beds), good urban locations (mainly in Warsaw)
- **Excellent reputation** for quality and innovation in specialist care
- Ownership of 6 out of 7 buildings
- ³⁶ 2016 revenues: around €10m





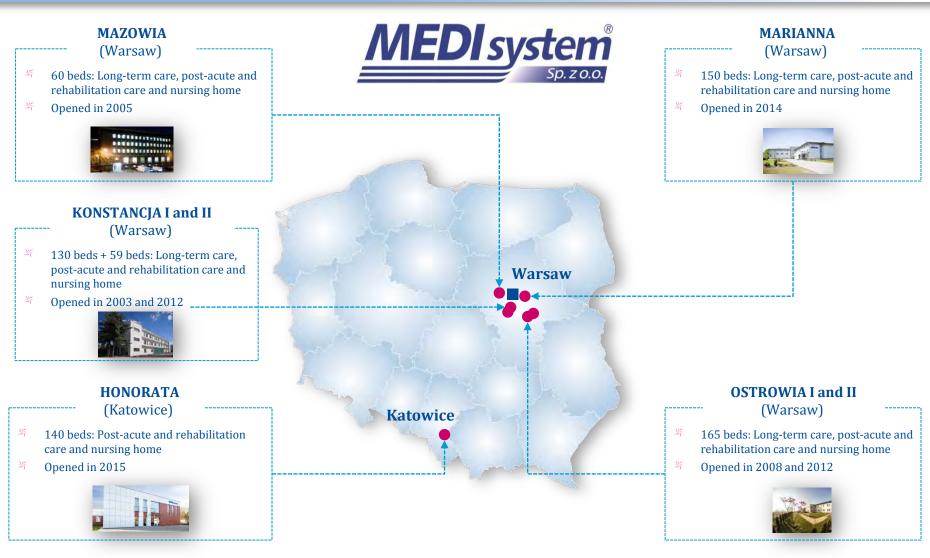




A unique development platform in a fast-growing country with considerable needs

Polish network of 7 facilities / 704 beds







A recent, high quality and multi-disciplinary network



Conclusion



Pursuit of the strategy based on value creation





Positioned to offer the highest standards of quality in both care and residential services



Organic development: opening of beds in facilities under construction and new construction projects

Selective acquisitions, particularly outside France

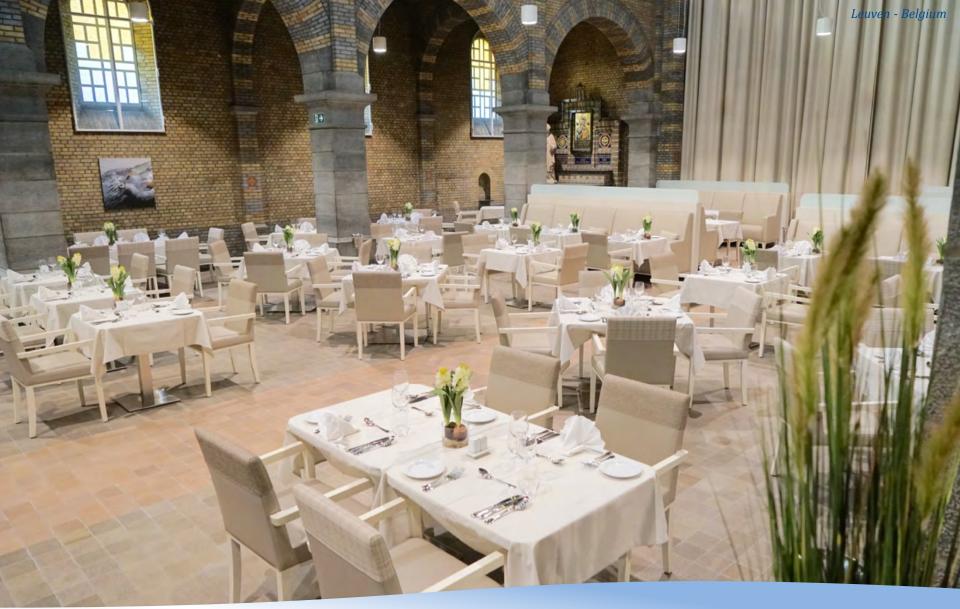
Increase in the proportion of **owned real estate**

2016 TARGET

Revenues of €2,720 million (+13.7%)

Solid profitability

Growth in the real-estate portfolio







Consolidated balance sheet

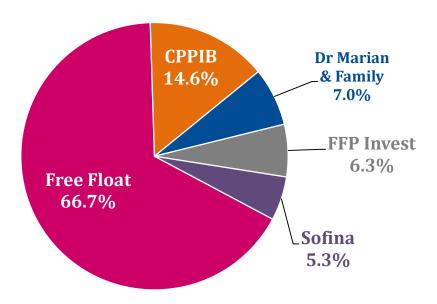


	In €m	31-Dec-15	31-Dec-14
SJ	Non-current assets	6,164	5,129
	Goodwill	796	677
	Intangible assets	1,829	1,544
	Property, plant & equipment and property under development	3,409	2,783
ASSETS	Other non-current assets	131	125
AS	Current assets Of which cash, cash equivalent and marketable securities	1,014	957 622
	Assets held for sale	519 200	200
	TOTAL ASSETS	7,378	6,286
	Sh. Equity, Group share and permanent deferred taxes	2,304	1,952
	Shareholders' equity Group share	1,810	1,498
	Deferred taxes on intangible assets (quasi equity)	494	454
LIABILITIES	Non-controlling interests	0	0
	Non-current liabilities	3,794	2,972
	Other differed tax liabilities	366	336
	Provision for liabilities and charges	135	97
	Long-term financial debt	3,220	2,509
	Change in the fair value of the entitlement to the allotment of shares in ORNAN	73	30
	Current liabilities	1,080	1,192
	Of which short-term debt (bridge loans)	313	322
	Debt linked to assets held for sale	200	200
	TOTAL LIABILITIES	7,378	6,286

Long-term shareholders



Shareholders % of share capital



A diversifed board with complementary skills

Board members:

- Dr Jean-Claude Marian Chairman
- Yves Le Masne CEO
- Alexandre Malbasa
- Jean Patrick Fortlacroix
- FFP Invest (Thierry Mabille de Poncheville)
- Sophie Malarme Lecloux, appointed on proposal by SOFINA
- Alain Carrier, appointed on proposal by CPPIB
- Bernadette Chevallier
- Sophie Kalaidjian (Employees representative)
- Board members bring specific expertise and new contacts for the development of the Group

Resident profile in nursing home

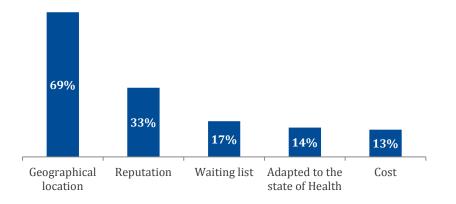


Trends in the resident profile

- * Increase in average entry age: 88
- Mecrease in **length of stay**: 18 to 20 months
- Increasingly heavy dependency
- Increase in **disorientation problems** (60% of people in nursing homes)

Location and Quality: key decision criteria

DREES* survey about the criteria selected by resident and families to choose a nursing home



Solvency of the resident

- Increase of revenue for people aged over 85: **+32%** between 2010 and 2030
- Average wealth of people aged over 85: €135,000 (Source Igas* 2010)

Vs average cost for a nursing home: €44,000 (20 months at €2,200 / month)

Trends in income of the elderly by age bracket



Source: Report by Jean De Kervasdoué, Professor of Health Services Economics and Management, CNAM

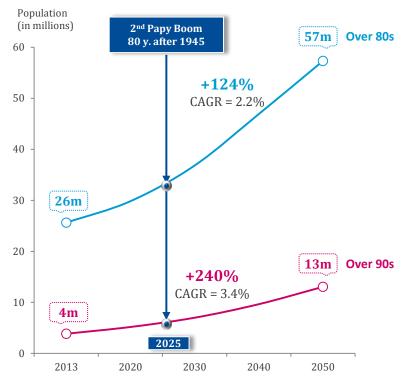
^{*} Official government Offices

Growth drivers

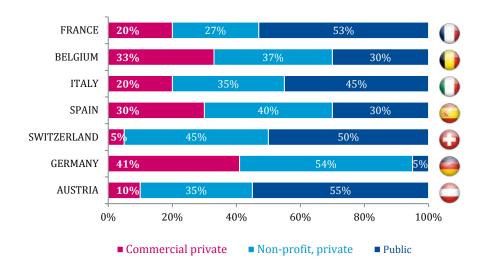


Population ageing accelerating in Europe

- Number of people aged 80 and over to double right across Europe
- Number of those aged 90 and over to triple from 3.8m to 13m by 2050



Private sector's market share limited



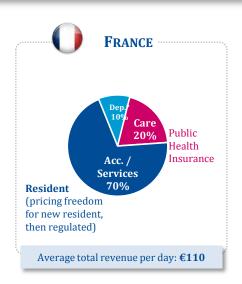
Numerous development opportunities

- Limited investment capacity of public sector and non-profit organisations
- Need for new beds to be created
- Konsolidation of a still highly fragmented private sector

Source: Eurostat, EUROPOP 2013

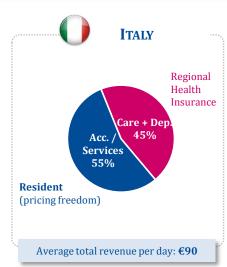
Determination of daily prices for nursing homes

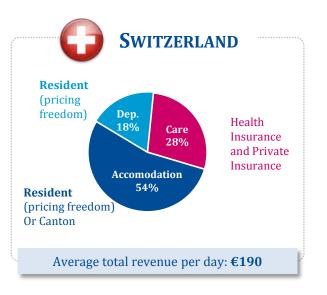


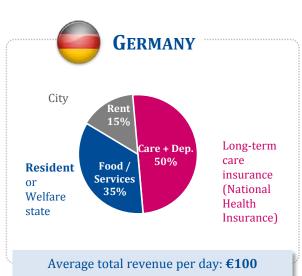


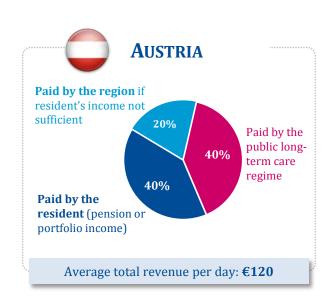












Stock market information



Market data (last 12 months)

Average daily volume: 175,000 shares/day (=€11m)

* Price: **€71.31**

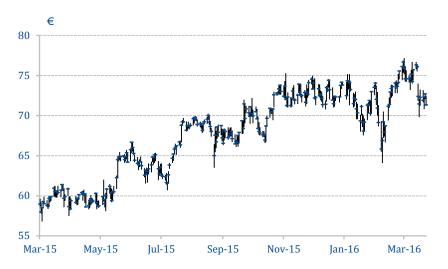
High (12-month): €77.20

¥ Low (12-month): **€57.48**

Turnover: 74% in 12 months

Market cap.: **€4,298m**

Number of shares: **60,273,691**



Indices

- * Compartment A of Euronext Paris
- MSCI Small Cap Europe, STOXX Europe 600, CAC Mid 60, SBF 120,
- Member of SRD

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